

#### PLANNING FOR DISASTER

# Engaging Stakeholders in Hurricane Evacuation Planning

PPA Conference October 29, 2007 Gettysburg, Pennsylvania

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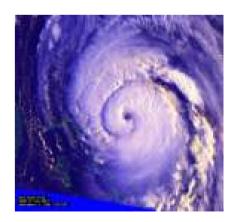
## **Agenda**

- The Delaware Situation
- The Planning Process
- Major Challenges
- Solutions Stakeholder Toolbox
- Resources



#### **The Delaware Situation**

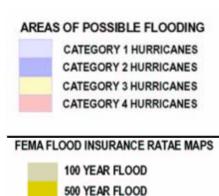
- Vulnerable to flooding and coastal storm damage
- Beaches are large focus of Delaware's tourist industry
- Heavy traffic from Maryland





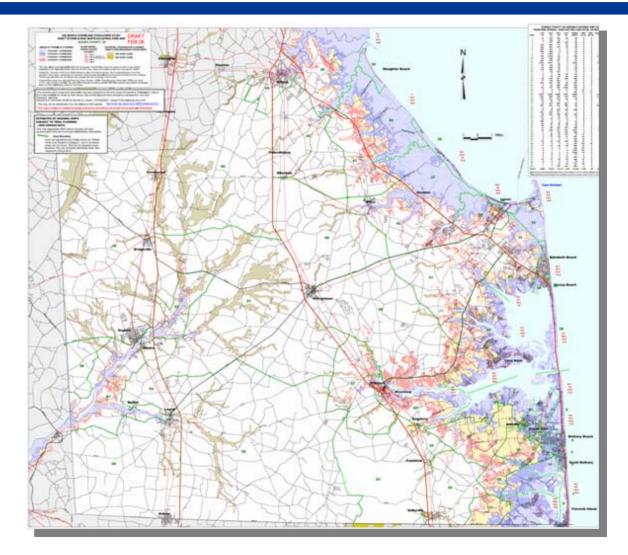
#### The Delaware Situation – Coastal Flooding

# Sussex County Tidal Inundation Map



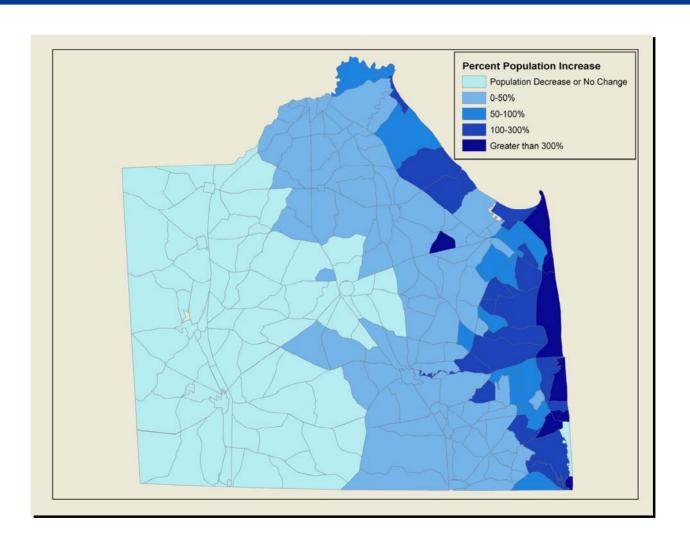
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US Army Corp of Engineers





#### **The Delaware Situation - Seasonal Population**





#### **The Planning Process**

- Stakeholder Involvement
- Evacuation Routes
- Traffic Control at Intersections
- EvacuationSignage





# The Planning Process – Stakeholder Involvement

- Transportation Management Team (TMT)
   Concept
- Aid interagency communication through monthly gatherings of incident responders
- Encourages planning and discussion before and after incidents
- Defined responsibilities include:
  - Communication
  - Response
  - Resources



#### The Planning Process – Evacuation Routes

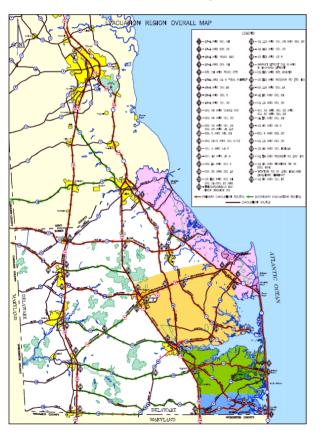
- Propose potential routes based on maps/judgment
- Perform fieldwork to verify feasibility
- Review proposed routes with stakeholders
- Coordinate with adjacent states to assure continuity

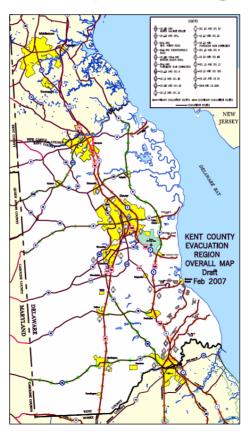


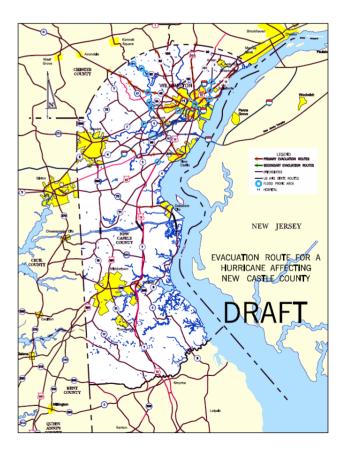


#### **The Planning Process – Evacuation Routes**

#### County-level route planning





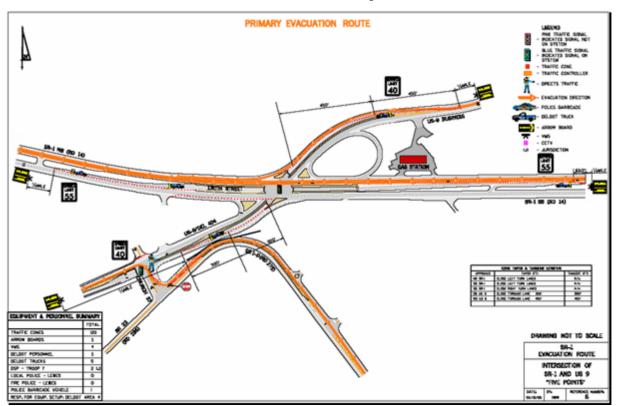




# The Planning Process – Intersection Diagrams

- Preliminary design of traffic control setup at critical intersections based on MUTCD
- Review with traffic control specialist/stakeholders

MUTCD: Manual on Uniform Traffic Control Devices





#### The Planning Process – Evacuation Signage

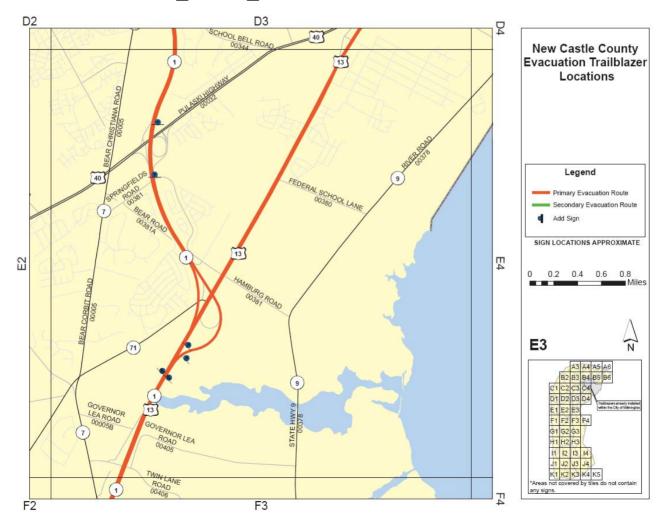
- Preliminary fieldwork to document/evaluate existing signage
- Propose adjustments based on MUTCD standards
- Coordinate with adjacent states to assure continuity of signage
- Develop maps and cost estimates





#### **The Planning Process – Evacuation Signage**

#### New Castle Signing Plan





# **Major Challenges**

- Limited resources
- Institutional challenges
- Re-entry



## **Challenge: Limited Resources**

- Not enough equipment
  - Full blown evacuation is resource-intensive
  - Equipment 'borrowed' between agencies
- Evacuation time
- Emergency service needs
  - Fuel
  - Motel rooms
  - Tow trucks
  - Additional emergency equipment



# **Solution: Cooperation**

Prioritization of equipment/resources

Stakeholder Toolbox: Sticker Dot Game for Resource Prioritization





# **Solution: Cooperation**

- Public Private Partnerships
  - Towing agencies
  - Hospitality industry
  - Contractors
  - Fuel stations

Stakeholder Toolbox: Contingency Contracts



# Challenge: Institutional Challenges

- Changing personnel
- Roles and responsibilities
- Information sharing



#### **Solution: Communications**

Stakeholder Toolbox: Communications Working Group

- Concept of operations
- Interstate coordination
  - Linking TMCs
  - Continuity of signage
  - Common language for communications

TMC:
Transportation
Management
Center



#### **Solution: Communications**

- Focused practice activity placing participants in a simulated situation requiring them to function in the capacity that would be expected in a real event.
  - Train together
  - Learn together
  - Work together

Stakeholder Toolbox: Tabletop Training Exercise







# Challenge: Re-entry

- Total devastation
  - No landmarks for navigation
  - Limited mobility
  - Debris
- Safety and protection of residents
  - Looting
  - Liability



#### **Solution: Coordination**

- GPS Critical infrastructure
- Disaster assessment team

Stakeholder Toolbox: Multi-disciplinary break-out sessions





# **Stakeholder Toolbox Summary**

#### Cooperation

- Sticker Dot Game
- Contingency Contracts
- Communication
  - Communications Working Group
  - Tabletop Exercise
- Coordination
  - Multi-disciplinary Break-out Sessions



# **Additional Techniques**

- Food = participation
- Mix it up! Vary the meeting
  - Size
  - Format
  - Location
  - Time of day/day of week
- Keep it fresh



#### Resources

- National Preparedness Guidelines
- National Response Framework
- PEMA Evacuation Planning and Implementation Guide



## **National Preparedness Guidelines**

- September 2007
- National domestic all-hazards preparedness goal and its related preparedness tools
- Integrate lessons learned from Hurricane Katrina and 2006 review of States' and major cities' emergency operations and evacuation plans
- Available: <a href="https://www.llis.dhs.gov">https://www.llis.dhs.gov</a>



## **National Preparedness Guidelines**

- National Preparedness Vision
- National Planning Scenarios
  - 15 high-consequence threat scenarios
- Universal Task List (UTL)
  - 1600 unique tasks to prevent, protect, respond, and recover from scenarios
- Target Capabilities List (TCL)
  - 37 capabilities we should collectively possess to effectively respond to disasters



### **National Response Framework**

- DRAFT September 2007
- Guide to how the nation conducts all-hazards incident response
- Based on the National Incident Management System (NIMS)
- Available: <a href="https://www.llis.dhs.gov">https://www.llis.dhs.gov</a>



# Pennsylvania Evacuation Planning & Implementation Guidebook

- March 2006
- Available <u>www.pema.state.pa.us</u>
- Provides 2 models
  - Emergency Evacuation Plan
  - Incident Evacuation Plan
- Purpose
  - Provide a fill-in-the-blank field checklist
  - Encourage the collection of data
  - Provide a record of response efforts



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